West Oxfordshire District Council

Complaint overview

Reporting year 2025 / 2026 Update results

Between 1 April 2025 to 31 March 2026, we dealt with 13 complaints. Of these, 1 were not for us or not ready for us to investigate. We assessed and closed 11 complaints. We investigated 1 complaints.

You can search the decisions behind these statistics and read our annual letters to this council.

13	1	11	1
Complaints dealt with	Not for us	Assessed and closed	Investigated

▸ More about this data

Complaints upheld

1 out of 1

We investigated **1** complaints and upheld **1**.

100% of complaints we investigated were upheld.

This compares to an average of **74%** in similar authorities.

Adjusted for West Oxfordshire District Council's population, this is 0.8 upheld decisions per 100,000 residents.

The average for authorities of this type is 1 upheld decisions per 100,000 residents.

View upheld decisions